

Freedom of Information Program



Agency: DEPARTMENT OF ENVIRONMENT AND NATURAL RESOURCES

Receiving Officer: Norisa O. Bertoldo

Designation: Administrative Officer III / Chief, Records Unit

Office: DENR-IX, General Services and Records Section

Receiving Office: DENR-9, Balintawak, Pagadian City

Contact Nos.: (062) 945-0913 Email: denr9addiv@gmail.com / denr_r9@yahoo.com

Step 1

Go to www.foi.gov.ph to your browser's home address



Step 2

Click the Sign Up button and provide all the required fields. Attach a valid ID to create an account.



Step 3

once logged-in, you will be directed to your Dashboard. The Dashboard contains all the FOI requirements of the account owner

> My Account Review all your requests here

Step 4

Click Make a Request button then select the name of the agency you wish to ask



Step 5

You will now be directed to make a Request Page. Accomplish all fields then click Send My Request



Step 6

The agency will evaluate your request and will notify you within 15 working days.



Step 7

The agency will prepare the information for release, based on your desired format. It will ve sent to you depending on the receipt of preference.



STANDARD

Mode of request



Submit request form with necessary personal documents

or

Lodge a request through the eFOI portal (foi.gov.ph)

FOI Appeals

If you are not satisfied with the response to your FOI request, you may ask us to carry out an internal review of the response by writing to Sec. Roy A. Cimatu, DENR Central Office, Visayas Avenue, Diliman, Quezon City, Tel. No. 8926-3011, 8929-6626 loc. 2258, or email at osec@denr.gov.ph./ ohea.denr@gmail.com. Your review request should explain why you are dissatisfied with the response, and should be made within 15 calendar days from the date when you received this letter. We will complete the review and tell you the result within 30 calendar days from the date when we receive your appeal.